



License No.: 02702A
Tax ID No.: 474-062-904



555-557 Route 22 West
Hillside, NJ 07205
Tel (908) 810-1100
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Email: RT22AUTOMALL@GMAIL.COM

AUTO COLLISION REPAIR AGREEMENT

Customer Name: _____ Date: _____

Address: _____

Phone.: () _____ Email: _____

Authorize: I allow Route 22 Auto Mall to copy and retain my driver's license for identity verification, insurance coordination, and lien enforcement.

1. Scope of Work: Route 22 Auto Mall agrees to inspect, estimate, and perform all repair services for the Customer's vehicle's as described below in accordance with applicable New Jersey law. Detailed description of required repairs or services: (attach or include itemized written estimate)

Make of Vehicle: _____ Model: _____ Year: _____

Vin Number: _____ Odometer Reading: _____

2. Written Estimate and Authorization: (a) The Customer has received and reviewed a written estimate attached hereto and made a part of this agreement, which includes all required disclosures regarding parts, labor charges, environmental fees, and storage rates. (b) No work, including the ordering of parts, shall commence until the Customer provides signed written authorization on the estimate. Additional repairs exceeding \$50 or 5% of the estimated cost (whichever is less) shall not be performed without additional documented consent from the Customer.

3. Parts Sourcing and Disclosure: (a) All parts to be used will be clearly disclosed as new OEM, used, aftermarket, or rebuilt/remanufactured on the written estimate. The Customer has selected (circle or initial): OEM / Aftermarket / Used / Rebuilt (b) Route 22 Auto Mall warrants that all parts will be of at least like kind and quality as the originals. (c) The Customer may request return or replaced parts by **initial here:** _____ (check if applicable; request must be made before repair commences).

4. Insurance Claim Handling: (a) If repairs are part of an insurance claim. The Customer authorizes Route 22 Auto Mall to discuss repair matters and accept payment on their behalf. (b) The Customer is responsible for any deductible or amounts not covered by insurance. (c) If the vehicle is likely to be declared a total loss or to need salvage title work, Route 22 Auto Mall will notify the Customer and halt repairs until all title and insurance requirements are satisfied.

Insurance Company: _____ Adjuster: _____

Phone No.: () _____ Claim Number: _____

5. Labor Charges, Rates, and Environment Fees: (a) Labor rate: \$ _____ per hour / Flat fee: \$ _____ (as posted in Route 22 Auto Mall and on estimate). (b) All fees for hazardous waste and environmental compliance will be disclosed on the estimate and invoice as \$ _____ (line item) per repair job.

6. Payment Terms and Deposits: (a) Full payment of all charges is due at the time repairs are completed and prior to release of the vehicle. (b) If an insurance check is to be co-endorsed, the Customer agrees to sign and deliver such checks to Route 22 Auto Mall before release of the vehicle. (c) Pre-payment or a 50% deposit is required prior to commencing repair work.

Pre-Payment 50% Deposit Amount Paid: _____ (describe purpose and treatment if repair is cancelled). (d) Late payment interest will accrue on any unpaid balances after (10) days at the rate of 1% per month (12% per annum), not to exceed the maximum allowed by New Jersey law. Interest will be calculated monthly and added to the outstanding balance until paid in full.

7. Storage Fees: (a) Storage rates are \$135.00 per day for vehicles not picked up within 2 business days of repair completion or following notification that work is complete. (b) Written notice of storage fee is included herein. Failure to make payment and pick up the vehicle after reasonable notice may result in imposition of a mechanic's lien.

8. Mechanic's Lien Notice: (a) Route 22 Auto Mall has the right to retain possession of the vehicle until repair charges (including storage and authorized parts/labor) are paid in full. Failure to pay may result in the filing of a mechanic's or garage keeper's lien per New Jersey law, with notice to be sent via certified mail to the last known address of the Customer.

9. Warranty and Guarantee: (a) All OEM mechanical parts are warranted for at least twelve (12) months or twelve thousand (12,000) miles whichever comes first, unless otherwise noted. (b) Warranty is void in the event of subsequent accident, abuse, or failure to comply with manufacturer-recommended maintenance. A written copy of all warranties is provided upon completion of repairs.

10. Customer Acknowledgements: The undersigned Customer acknowledges by signing below that:

- Customer has read and received a copy of this agreement, the detailed written estimate, and the Customer Rights in Auto Repair pamphlet.
- Customer has the right to receive all replaced parts, if requested before repair begins;
- Customers have been informed that only specifically authorized repairs will be made;
- Customer understands and accepts all charges, including labor, parts, fees, deductible, and storage, as listed above.

Signature: _____ Date: _____

11. Environmental Compliance: Route 22 Auto Mall affirms that all hazardous and non-hazardous waste generated in the course of repairs, including oils, antifreeze, batteries, and paint residue, will be disposed of in accordance with all applicable laws and environmental best practices. Any environmental disposal fees are as disclosed in Section 5(b).

12. Dispute Resolution: In the event of any dispute, the parties agree:

- To first attempt informal resolution in good faith;
- That mediation or arbitration may be administered in accordance with the rules of the New Jersey Division of Consumer Affairs of the AAA, unless an alternative is mutually agreed.

13. Entire Agreement, Governing Law, and Amendments: (a) This agreement, including all attachments and incorporated estimates, comprise the entire contract between the parties. (b) Modifications must be in writing, signed by both parties. (c) This contract is governed by the laws of the State of New Jersey.

Attachments: **Exhibit A:** Itemized Written Estimate, **Exhibit B:** Warranty Statement (if any additional or manufacturer's warranties apply), **Exhibit C:** Consumer Rights in Auto Repair Pamphlet.

SIGNATURE PAGE:

Customer Signature: _____ Date: _____

Route 22 Auto Mall Representative: _____ Date: _____

- **Sections 1–2:** Strict compliance with written estimate and authorization requirements ensures that no work begins without explicit, documented customer consent and full disclosure. This mitigates disputes, increases transparency, and fulfills legal mandates.
- **Sections 3–4:** Precise parts sourcing and insurance coordination both protect customers from unwanted aftermarket substitutions and unlawful insurer "steering," and establish contractual clarity for who pays what and when.
- **Sections 5–7:** Rate posting, separate line-item environmental fee disclosure, and clear storage charges prevent surprise charges, as mandated in the New Jersey Administrative Code (N.J.A.C. §§ 13:21-21.10, 13:21-21.14).
- **Sections 8–9:** The mechanic's lien provisions and warranty clauses not only protect the facility's right to payment but also provide clear, written notice of the consumer's legal rights and remedies!
- **Sections 10–12:** As required by multiple statutes and regulations, customers must receive written documentation of their rights and avenues for dispute resolution, mitigating the risk of litigation and enhancing consumer trust.